



# PIVOT PATH SOLUTIONS

PLAN | PIVOT | PREVAIL

Unique Entity ID (UEID): M5LEC1NKCML7  
CAGE #: 8BZP7

[www.pivotpathsolutions.com](http://www.pivotpathsolutions.com)

## Capability Statement

### ABOUT US

Based in the National Capital Region, Pivot Path Solutions, LLC (Pivot Path) is a U.S. Small Business Administration (SBA) certified **8(a)**, Women-Owned Small Business (**WOSB**), Small Disadvantaged Business (**SDB**), and State of Maryland certified Minority Business Enterprise (**MBE**) who specializes in innovative Enterprise IT Operations and Sustainment, Health IT Transformation Services, and Integrated Business Management Consulting to help customers adapt and thrive in changing market environments.

### CORE COMPETENCIES

#### ENTERPRISE IT OPERATIONS AND SUSTAINMENT

- Agile Software Engineering (DevOps)
- COTS and GOTS Systems Integration
- Data Science and Big Data Analytics (AI/ML)
- Cloud Migration Support
- Telecommunications Support Services

#### CYBER SECURITY

- Chief Information Security Officer (CISO) Support
- Identity, Credentialing & Access Management (ICAM)
- Policy, Planning, Governance, Risk & Compliance (GRC)
- Zero Trust Services & Solutions

#### INTEGRATED BUSINESS MANAGEMENT CONSULTING

- Healthcare Transformation Services
- Process Optimization & Change Management
- Executive Strategy, Communication, Strategic Planning

### GSA MAS CONTRACT HOLDER



**MAS Contract Number:** 47QTCA23D007H  
SIN 54151S | SIN 518210C | SIN54151 HEAL  
SIN 541611 | SIN 611430

### SOCIOECONOMIC STATUS/CERTIFICATIONS



### SBA SOLE SOURCE INFORMATION

#### 8(a) BUSINESS DEVELOPMENT PROGRAM

**8(a) Case Number:** C00uQL

**Entrance Date:** 07/16/2023 | **Exit Date:** 07/16/2032

FAR 6.302-5(b)(4) – Authorized by Statute

United States Code: 15 U.S.C. 637

#### Business Opportunity Specialist (BOS):

Ms. Shirelle Taliaferro, Deputy District Director

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#### WOMEN-OWNED SMALL BUSINESS (WOSB)

FAR 6.302-5(b)(7) – Authorized by Statute

United States Code: 15 U.S.C. 637(m)(7)

Sources from <https://www.acquisition.gov/far/6.302-5> and <http://uscode.house.gov/browse.xhtml>

### SUPPORTED CUSTOMERS



Department of Veterans Affairs



Defense Health Agency

### Point of Contact

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## Past Performance Highlights

### Data Extraction and Database Management – Department of Veterans Affairs, Veterans Health Administration (VHA)

#### Brief Description:

- Prime contractor on VHA's Data Extraction and Database Management for Military Working Dogs (MWDs).
- Conducted data acquisition, preparation, and analysis of MWD's electronic and paper health records.
- Performed Structured Query Language (SQL) queries to maintain and update the database.
- Our work was used to study MWD's sentinel health information on military personnel in recent and future deployment.

**Key Capabilities:** Database Management, Data Analytics, Project Management, Microsoft Suites, SQL, Health Informatics Services

### EEO Case Management System Implementation and Sustainment – Defense Health Agency (DHA), Solutions Delivery Division (SDD)

#### Brief Description:

- Prime contractor to implement and sustain a Commercial Off the Shelf (COTS) Equal Employment Opportunity (EEO) solution for DHA SDD's Care & Benefits Integrated Systems (CBIS) PMO office to meet and succeed Congressionally mandated requirement.
- Set up Development, Test, and Production environments on Military Cloud (milCloud), successfully achieved DoD Risk Management Framework (RMF) accreditation Authorization to Operate (ATO).
- Installed, configured, maintained, monitored, troubleshoot, and updated (both version updates and cyber security required configuration updates) for the COTS solution.
- Provided Agile Management, Cyber Security and Engineering Support.
- Provided Tier II/III Help Desk Operations and Maintenance (O&M) support, provided legacy Data Migration support.

**Key Capabilities:** Agile SDLC, DevSecOps, ATO, COTS Implementation and Sustainment, Cyber Security Support, Data Migration

### Executive Support Services – Department of Veterans Affairs (VA), Office of Information Technology (OIT)

#### Brief Description:

- Subcontractor to deliver the full spectrum of Administrative, Communication and Special Advisory, IT Operations Support for VA OIT's most senior- level SES and GS-15 members.
- Performed Correspondence Management, Stakeholder Engagement, Public and Congressional Affairs Strategy Support, Knowledge Management, Data Call Execution, Executive Calendar Management tasks.
- Conducted research for OIT Initiatives and produced technical content to create a framework for process improvements.

**Key Capabilities:** Executive Support, Administrative Support, Process Improvement, Communications, Stakeholder Management

### Voice Systems O&M and Technical Refresh – Defense Health Agency (DHA), Walter Reed National Military Medical Center (WRNMMC)

#### Brief Description:

- Subcontractor to provide comprehensive Operations and Maintenance ("O&M") and technical refresh services for the mission-critical Voice Systems at the Walter Reed National Military Medical Center (WRNMMC) and its remote sites.
- Planned, implemented, managed, and maintained Voice solutions in support of WRNMMC's centralized telecommunications infrastructure with multiple departments, clinics, and tenant organizations
- Performed VMware virtualization and Red Hat and Windows Server communications protocols and approved hardware configurations; evaluated system architecture and configuration changes for operational impact improvements.

**Key Capabilities:** Telecommunications, Avaya CM Voice System, VMware, Red Hat, Windows Servers