



PIVOT PATH SOLUTIONS

PLAN | PIVOT | PREVAIL

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www.pivotpathsolutions.com

Capability Statement

ABOUT US

Based in the National Capital Region, Pivot Path Solutions, LLC (Pivot Path) is a U.S. Small Business Administration (SBA) certified **8(a)**, Women-Owned Small Business (**WOSB**), Small Disadvantaged Business (**SDB**), and State of Maryland certified Minority Business Enterprise (**MBE**) who specializes in innovative Enterprise IT Solutions, Management Consulting, and Business Integrated Services to help customers adapt and thrive in changing market environments.

CORE COMPETENCIES

ENTERPRISE INFORMATION TECHNOLOGY SOLUTIONS

- Agile Software Development and Sustainment
- COTS and GOTS Systems Integration
- Database Design, Development & Maintenance
- Cloud Migration Support
- Data Science and Big Data Analytics

MANAGEMENT CONSULTING

- Project, Program and Portfolio Management
- Administrative & Operational Improvement
- Executive Strategy & Strategic Planning Support

BUSINESS INTEGRATED SERVICES

- Process Optimization and Change Management
- Healthcare Transformation (Business Enabling Services, Clinical Staffing, and Health Informatics)

GSA MAS CONTRACT HOLDER



MAS Contract Number: 47QTCA23D007H
SIN 54151S | SIN 518210C | SIN54151 HEAL
SIN 541611 | SIN 611430

SOCIOECONOMIC STATUS/CERTIFICATIONS



DIFFERENTIATORS

COMMITTED EXPERTS Pivot Path principals are involved in each engagement to add oversight and commitment to every project's success. Our work extends beyond ideas into tangible outcome-driven results.

FASTER & BETTER APPROACH TO TALENT Pivot Path committed to the real competitive advantage in any business – *PEOPLE*. Our talent is the multiplier. We are faster and more responsive to our customers' various requirement needs and we have a higher employees' satisfaction rate than our competitors.

SERVICE IS THE MARKETING FOR US Pivot Path actively pursues innovation and agility. We bring *passion, sincerity* and *integrity* to every product and service we provide for our customers. We are versatile in service offerings ranging from IT solutions to specific functional subject matter expertise areas.

SUPPORTED CUSTOMERS



Department of Veterans Affairs



Defense Health Agency

Point of Contact

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Past Performance Highlights

Data Extraction and Database Management – Department of Veterans Affairs, Veterans Health Administration (VHA)

Brief Description:

- Prime contractor on VHA's Data Extraction and Database Management for Military Working Dogs (MWDs).
- Conducted data acquisition, preparation, and analysis of MWD's electronic and paper health records.
- Performed Structured Query Language (SQL) queries to maintain and update the database.
- Our work was used to study MWD's sentinel health information on military personnel in recent and future deployment.

Key Capabilities: Database Management, Data Analytics, Project Management, Microsoft Suites, SQL, Health Informatics Services

Code Maintenance and Data Processing Operations - Defense Health Agency (DHA), Solutions Delivery Division

Brief Description:

- Subcontractor to support the Military Health System (MHS) products.
- Provided Tier II/III help desk Operations and Maintenance (O&M) support.
- Formed Agile teams for each enterprise application to arrange for on-demand sprints.
- Performed vulnerability scans on software applications, databases, and operating systems.
- Installed, maintained, monitored, troubleshoot, and updated (both version updates and cyber security required configuration updates) for Commercial off the Shelf (COTS) solutions.

Key Capabilities: ITIL, Agile Methodology, Help Desk, Software Development, COTS Implementation and Sustainment

EEO Case Management System Implementation and Sustainment – Defense Health Agency (DHA), Solutions Delivery Division

Brief Description:

- Prime contractor to implement and sustain a Commercial Off the Shelf (COTS) Equal Employment Opportunity (EEO) solution for DHA SDD's Care and Benefits Integrated Systems (CBIS) PMO office.
- Set up Development, Test, and Production environments on Military Cloud (milCloud).
- Performed Troubleshooting, Root Cause Analysis, and Recommendations for Improved Sustainability, Availability and Performance.
- Provided Agile Management, Cyber Security and Engineering Support.

Key Capabilities: COTS Implementation and Sustainment, DevSecOps, Data Migration, Software Configuration, Testing

Executive Support Services – Department of Veterans Affairs (VA), Office of Information Technology (OIT)

Brief Description:

- Subcontractor to deliver the full spectrum of Administrative, Communication and Special Advisory, IT Operations support for VA OIT's most senior- level SES and GS-15 members.
- Performed Correspondence Management, Stakeholder Engagement, Public and Congressional Affairs Strategy Support, Knowledge Management, Data Call Execution, Executive Calendar Management tasks.
- Conducted research for OIT Initiatives and produced technical content to create a framework for process improvements.

Key Capabilities: Executive Support, Administrative Support, Process Improvement, Communication, Stakeholder Management